

Deep Space Network Operations and Maintenance

Request for Proposal

Industry Briefing

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**National Aeronautics and
Space Administration**

JPL

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Product Development and Deployment Process**



Presentation Topics

- Overview of the DSN Subsystem Hierarchy
- Overview of the DSN Product Development and Deployment Process
- Key Aspects of the Engineering/Operations Interface
- Levels and Scope of Contractor Engineering Responsibility



DSN Product and Process Overview

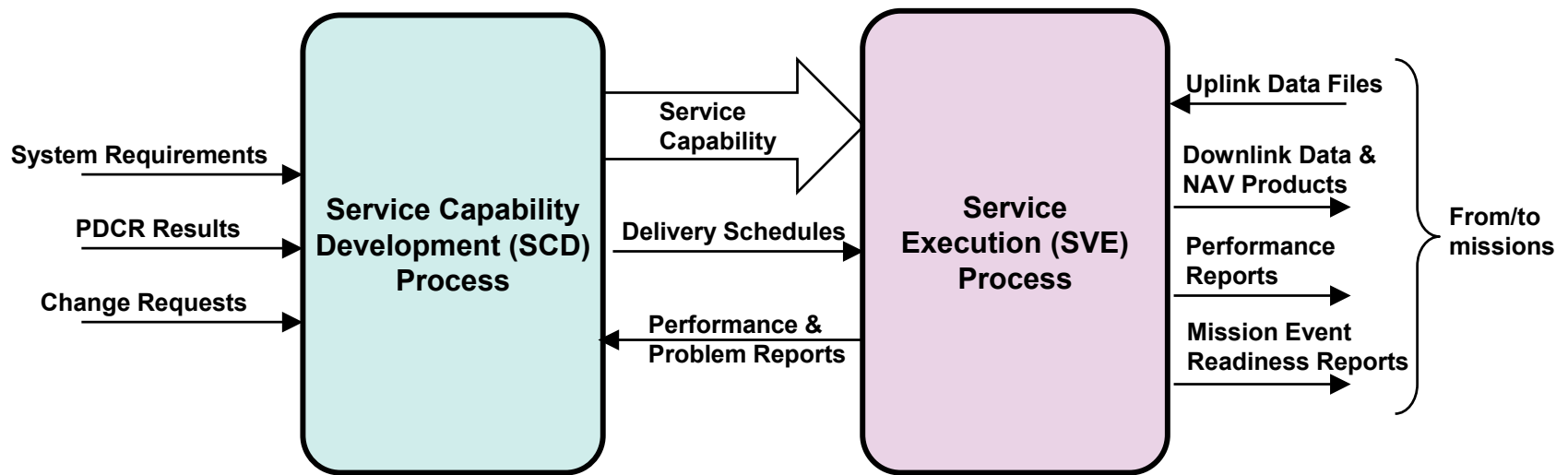
- DSMS Document 820-061 (and the associated database) defines the set of subsystems and the lower-level hardware/software products that comprise the Network
 - 44 'Operational' Subsystems
 - 3 'Information Services and Tools' Subsystems
 - 3 'R&D' Subsystems
- Technical responsibility for each subsystem is assigned to a Subsystem Engineer (SSE); a Cognizant Development Engineer (CDE) is assigned for each subsystem assembly (hardware) or program (software) element.
- Each subsystem is under the programmatic cognizance of a JPL Service/System Manager (SSM)
- The DSMS 'Service Capability Development' (SCD) process (see DSMS 813-011) defines the life-cycle used for development and deployment of new or modified Network products, which are operated/maintained within the 'Service Execution' (SVE) process.



DSN Product and Process Overview

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Key Process Interfaces



Note: DSN Operations and Contractor personnel participate in the SCD process



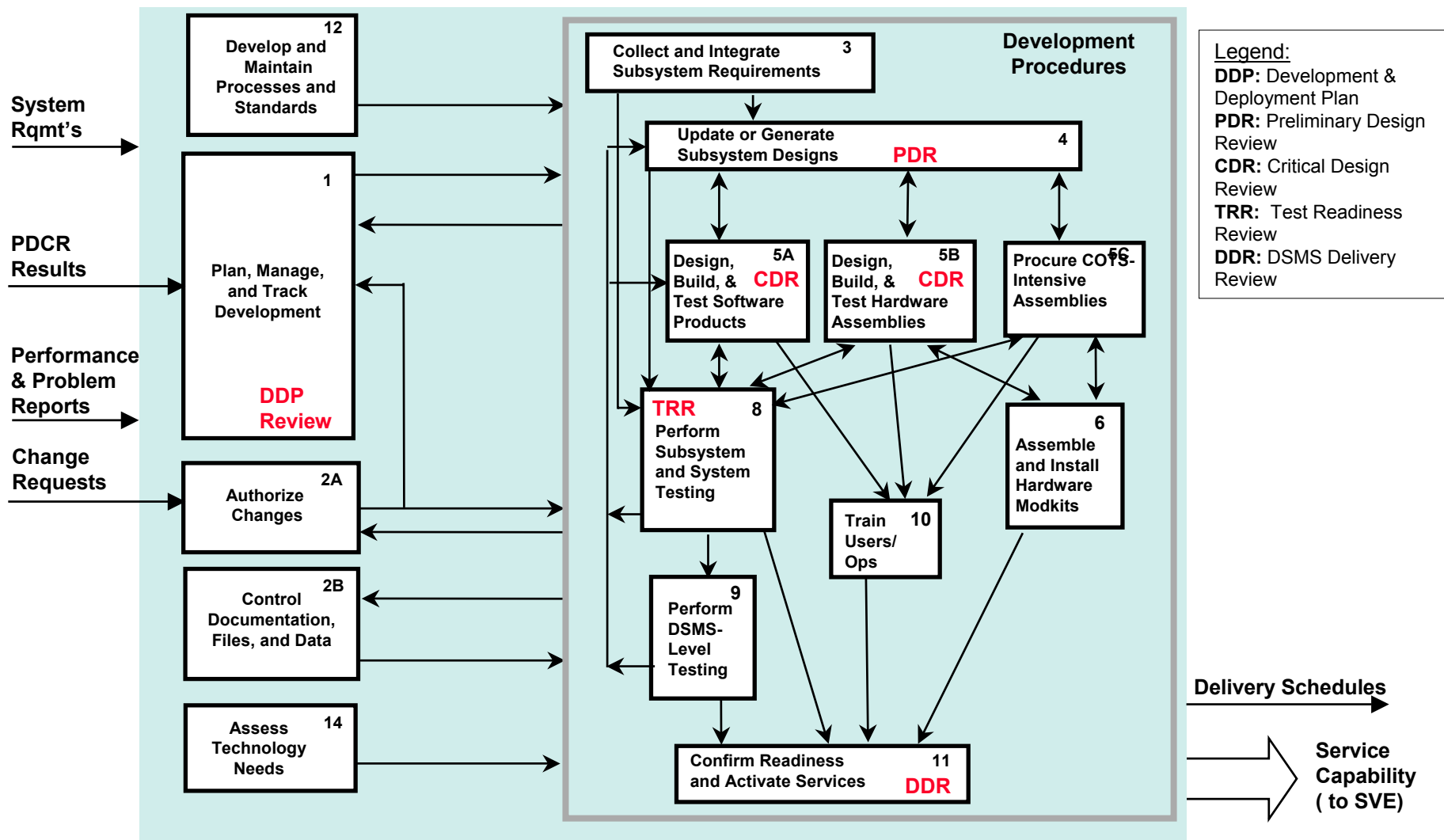
DSN Product and Process Overview

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- The SCD process includes all implementation activities from design through installation and operational activation. Some key characteristics:
 - Acceptance testing is performed by DSN Operations personnel
 - A formal product transfer occurs (for operation and maintenance) for each revision of the product (see 813-125 and 813-126). Addresses documentation, training, safety.
 - Products are provided in 'modkits' to central logistics facility for distribution to operational sites
- It also includes key supporting activities such as:
 - Product CM during deployment/delivery phases
 - Product documentation and training standards
- Other SCD standards address items such as:
 - Reviews (813-101)
 - Testing (813-112)
 - Hardware Design (813-202)
 - Spares Provisioning (813-205)
 - System Cabling (813-207)
 - Software Classifications (813-024)

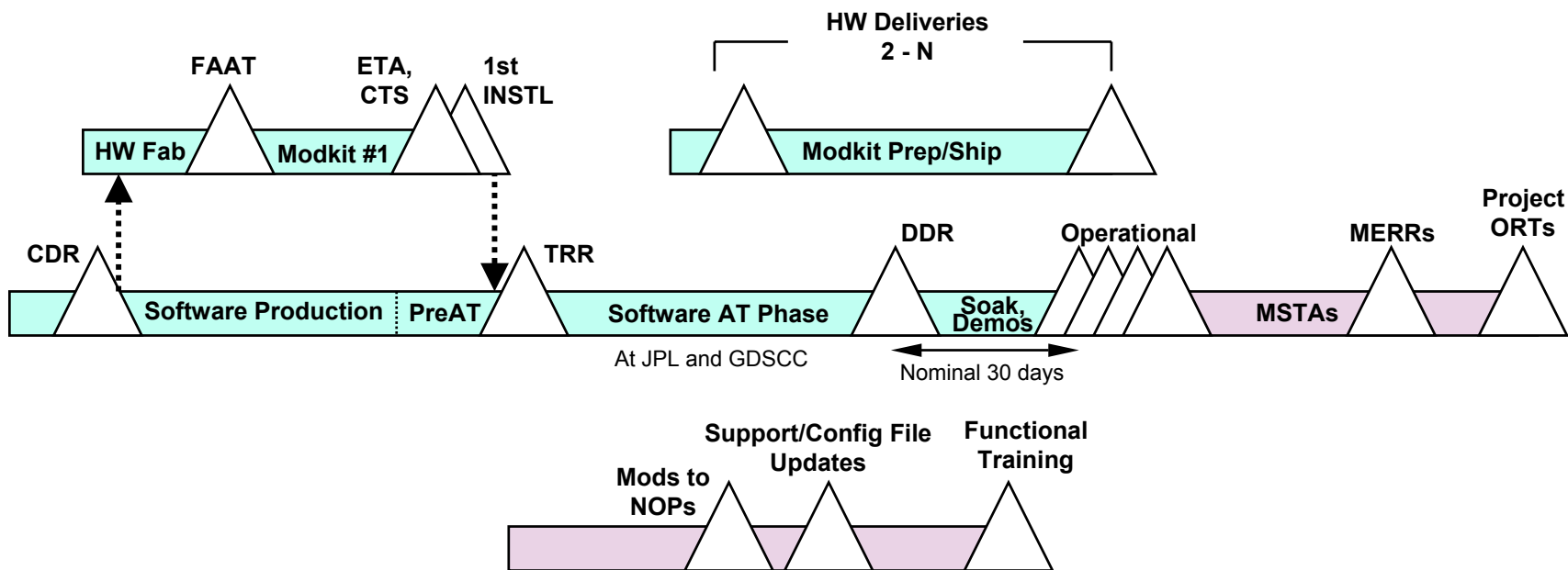


SCD Process Procedures





Typical Process Timeline for Development & Deployment



CTS: Consent-to-Ship (meeting)
ETA: Equipment Transfer Agreement
FAAT: First Article Acceptance Test
MSTA: Mission Services Training Activity
NOP: Network Operations Plan



Contractor Product Engineering Responsibilities

- Three responsibility levels of have been established
 - Subsystem (includes all CDE and sustaining support activities)
 - Hardware or software CDE responsibility (includes all required sustaining support activities)
 - Product sustaining support only
- The assigned levels of responsibility are linked to the configuration items listed in the 820-061 Database (See TDD, Appendix I)
- The assignments may be revised on an annual basis
- All work must be in accordance with the SCD process
- Major upgrade or sustaining tasks will be established as directed efforts.



Contractor Product Engineering Responsibilities

(continued)

- Contractor subsystem engineering responsibilities for assigned subsystems:
 - Generate, update, and review subsystem designs and interface agreements
 - Develop subsystem modifications in accordance with approved development/deployment plans
 - All CDE functions within the subsystem (see below)
- Contractor CDE responsibilities for assigned products:
 - Design and delivery of specific subsystem components (per 813-series standards)
 - Deliveries per 813-125 and 813-126 standards
 - Work to schedule approved by cognizant JPL SSM
- Contractor sustaining support provides:
 - Technical and modkit preparation support to JPL for minor subsystem modifications